

Data protection statement

The European Central Bank (ECB) is committed to protecting personal data. The ECB's procedures for the protection of personal data are based on Regulation (EC) No 45/2001 of the European Parliament and of the Council of 18 December 2000.

The ECB collects and uses your contact data for the purpose of levying annual supervisory fees under the framework of the Single Supervisory Mechanism (SSM), pursuant to Article 30 of Council Regulation (EU) No 1024/2013 of 15 October 2013. The ECB is the controller of the data processing operation.

1 What information does the ECB collect?

The ECB collects personal data only in the "Additional contact details" window of the SSM online portal, which gives users the option to add the name and details of a contact person. You are not required to provide any information in this window and there are no consequences for not doing so.

In addition, the ECB collects other contact data, such as your institution's name, business address, business telephone number and business fax number, which do not constitute personal data as defined in Regulation (EC) No 45/2001.

2 Does the ECB share your data with anyone?

The ECB will only share your contact details on a need-to-know basis with institutions forming part of the banking union such as NCAs, NRAs and the SRB.

3 How does the ECB protect your data and who has access to it?

Your contact data are stored in a secure and password-protected IT system. Access to this system is provided to a limited number of ECB staff members who are responsible for tasks needed to levy annual supervisory fees.

4 How can you verify and modify your information?

The ECB has provided you with direct access to your contact data, which are stored in its IT system. Go to the online portal and log in with your user ID and password to verify and modify your contact data. You can do this at any time.

If you wish to modify your institution's fee debtor name, please refer to the process for fee debtor nomination. If you have any questions about the fee debtor nomination process, please send an e-mail to SSM-fee-enquiries@ecb.europa.eu.

5 How long does the ECB keep your data?

Your contact data will only be used for the purposes described above and will be retained as long as required for the purpose of levying annual supervisory fees, i.e. as long as you remain the responsible contact person for your bank for this purpose. Please communicate to us any changes in this respect to allow us to update our database timely.

6 Questions and complaints

Any questions with regard to the data protection policy of the ECB should be directed to SSM-fee-enquiries@ecb.europa.eu or dpo@ecb.europa.eu.

You also have recourse to the [European Data Protection Supervisor](#).