Draft guide to fit and proper assessments
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Foreword

The management body of a credit institution must be suitable in order to carry out its responsibilities and be composed in such a way that contributes to the effective management of the credit institution and balanced decision-making. This will have an impact not only on the safety and soundness of the institution itself but also on the wider banking sector, as it will reinforce the trust of the public at large in those who manage the financial sector of the euro area.

Since 4 November 2014 the ECB has been responsible for taking decisions on the appointment of all members of the management bodies of the significant credit institutions that fall under its direct supervision. The Guide to banking supervision, published by the ECB in November 2014, touches briefly upon this suitability assessment. The objective of this draft guide to fit and proper assessments is to explain in greater detail the policies, practices and processes applied by the ECB when assessing the suitability of members of the management bodies of significant credit institutions.

The policies, practices and processes described in this draft guide may have to be adapted over time. It is meant to be a practical tool that will be updated regularly to reflect new experience that is gained in practice.

The draft guide aims to harmonise the implementation of assessment criteria applicable to fit and proper assessments. Such harmonised implementation aims to achieve common supervisory practices. This draft guide is not, however, a legally binding document and cannot in any way substitute the relevant legal requirements stemming either from applicable EU law or applicable national law. The main purpose of the consultation is to present and collect feedback on the policies and practices which the ECB has developed and which are for the most part described in chapters 5 and 6 of the draft guide.
1 Legal framework

1.1 SSM Regulation and SSM Framework Regulation

Fit and proper supervision is one of the fields of competence for which the ECB has exclusively responsibility. Article 4(1)(e) of the SSM Regulation\(^1\) makes clear that fit and proper assessments should be seen as part of the ECB’s supervision of the overall governance of credit institutions.

The SSM Framework Regulation\(^2\) elaborates on the fit and proper field of competence in Articles 93 and 94. The SSM Framework Regulation also imposes certain direct obligations on supervised entities in terms of notifying the national competent authorities (NCAs) of all relevant information. Article 93 refers to changes in the management bodies, while Article 94 covers new facts or any other issues which may impact upon the ongoing obligation to have suitable members in the management bodies of credit institutions.

The ECB takes decisions regarding the suitability of the members of the management bodies of significant credit institutions after every fit and proper assessment.

1.2 CRD IV and national law

The first subparagraph of Article 4(3) of the SSM Regulation provides that for the purposes of carrying out its supervisory tasks the ECB will apply all relevant Union law and, where this law is composed of Directives, the national law implementing those Directives. Suitability requirements are succinctly covered by Article 91 of CRD IV\(^3\). The Directive covers the fit and proper standards in substance, without, however, providing any details on the different criteria, and remains silent on the type of supervisory procedure that is needed (e.g. the choice between ex ante supervisory approval of an appointment or ex post notification of an appointment to the supervisor).

Consequently, when taking fit and proper decisions within the SSM, the ECB will take into account the substantive fit and proper requirements laid down in the binding national law which implements Article 91 of CRD IV. Given that Article 91 of CRD IV

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is clearly a minimum harmonisation provision, this transposition has been dealt with in different ways in the nineteen euro area countries. Some countries have also gone beyond Article 91 of CRD IV.

The ECB can use all powers available under the SSM Regulation for the purposes of its decision-making process. Examples of the powers directly conferred upon it by the SSM Regulation are the collection of information, including through interviews, and the imposition of conditions, obligations or recommendations in fit and proper decisions.

1.3 EBA Guidelines

Besides national law, the ECB also complies with the EBA Fit and Proper Guidelines and the EBA Internal Governance Guidelines. These Guidelines leave some room for the NCAs and the ECB to add further detail to requirements. The definitions and concepts contained in these Guidelines are taken into account in this draft guide.

1.4 SSM policies, practices and processes

The ECB, together with the NCAs, harmonises the implementation of EU requirements and Guidelines by adopting policies regarding fit and proper criteria, practices and processes. These are adopted without prejudice to national law, meaning that in the absence of contradictory binding national law, they should be adhered to by the ECB and NCAs. The NCAs have agreed to interpret and develop national law in line with these policies. The draft guide reflects the policies that had been agreed on by the Supervisory Board by the end of January 2016. They will be reviewed in the light of the ongoing development of SSM practice for fit and proper supervision and international and European regulatory developments or new interpretations of CRD IV, authoritatively presented by, for example, the Court of Justice of the European Union.

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4 Guidelines on the assessment of the suitability of members of the management body and key function holders (EBA/GL/2012/06), the draft EBA and ESMA Guidelines on the assessment of the suitability of members of the management body and key function holders currently under consultation, and Guidelines on Internal Governance (GL44).
2 Organisation within the SSM

2.1 National competent authorities as entry point

Appointments are declared by the credit institutions (or exceptionally by the appointee\(^5\)) to the relevant NCA, using where available national forms for notification.\(^6\)

The NCA then informs the ECB. Together they collect the necessary information, carry out the assessment and present a detailed proposal to the Supervisory Board and Governing Council for a decision.

2.2 ECB as decision-maker

The ECB only takes decisions on appointments in significant credit institutions, except where appointments are part of licensing or qualifying holding procedures (these are common procedures for both significant institutions (SIs) and less significant institutions (LSIs). On the basis of Article 6(4) of the SSM Regulation, the responsibility for regular appointments in LSIs (i.e. outside the context of licensing or qualifying holdings) lies with the NCAs.

Within the ECB, fit and proper assessments are performed jointly by the Authorisation Division (AUT)\(^7\) of Directorate-General Microprudential Supervision IV (in this Directorate-General all horizontal functions of ECB Banking Supervision are grouped), the Joint Supervisory Teams (JSTs) and, where they exist, NCAs’ horizontal divisions responsible for fit and proper assessments.

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5 Please see “Abbreviations and terminology” at the end of this document for a definition of “appointee”.
6 The links to the national forms are available here.
7 The Authorisations Division ensures the correct application of SSM policies, practices and processes, compliance with the applicable legal requirements and consistency in the outcomes of ECB fit and proper decisions.
3 Principles

Principle 1 – Primary responsibility of credit institutions

The supervised entities have the primary responsibility of selecting and nominating individuals for the management body who comply with the requirements for fitness and propriety ("suitability"). They must carry out their own due diligence and assessment of the members of the management body, not only prior to the appointment but also on an ongoing basis (e.g. in the case of a significant change to the responsibilities of a member of the management body). In doing so, the supervised entities must ensure that they have the fully transparent cooperation of the individuals concerned.

As part of its responsibility to ensure the (ongoing) suitability of the members of the management bodies, a supervised entity must provide the competent authorities with all the information necessary for the fit and proper assessment in all cases (new appointment, new facts, change of role etc.). This must be done in a timely and accurate manner. The ECB and NCA decide on what information must be provided and how (using national forms if available). If necessary, they can ask the supervised entity or the appointee to provide additional information in writing or orally (e.g. in an interview). If a supervised entity or appointee does not comply with this requirement, the information on the appointee is considered to be incomplete, which renders it impossible to take a positive decision.

Principle 2 – Gatekeeper

Fit and proper supervision must prevent individuals who would pose a risk to the proper functioning of the management body from entering in the first place or from continuing in their role when an issue regarding their fitness and propriety has arisen. The responsibility of the ECB in this respect is to act as a gatekeeper. It has the task of ensuring that significant supervised entities comply with the requirements to have in place robust governance arrangements, including the fit and proper requirements for the persons responsible for the management of credit institutions.8

Principle 3 – Harmonisation

The ECB’s fit and proper supervision seeks to ensure a higher level of harmonisation in the assessments of management body members across the euro area.9 More consistency and convergence is needed, as numerous divergences have been identified in supervisory policies, processes and practices (including different

8 Article 4(1)(e) and Article 6(4) of the SSM Regulation.
9 See "Principle 3 – Homogeneity within the SSM" of the Guide to banking supervision.
interpretations of the applicable assessment criteria) regarding the assessment of fitness and propriety.

**Principle 4 - Proportionality and case-by-case assessment**

The principle of proportionality applies throughout the whole fit and proper process, meaning that the supervisory process of the ECB as well as the application of the suitability criteria should be commensurate with the size of the entity and the nature, scale and complexity of its activities, as well as the particular role to be filled.

The application of the proportionality principle to the suitability criteria cannot lead to a lowering of the suitability standards, but can result in a differentiated approach to the assessment procedure or the application of suitability criteria. Therefore, in all cases the assessment will come down to an individual analysis and supervisory judgement.

**Principle 5 – Principles of due process and fairness**

Fit and proper supervision is strongly procedurally driven. The supervised entity is in most cases the applicant in the supervisory procedure and the supervisory relationship is between the ECB, the NCA and the supervised entity. However, the rights of both the supervised entity and the appointee could be affected by a fit and proper decision. In those cases both will enjoy all the procedural guarantees included in the SSM Regulation and the SSM Framework Regulation, such as the right to be heard. The ECB has a duty to decide on the basis of information that can be considered as material and relevant to the fit and proper assessment, in a balanced way, weighing up the factors that speak in favour and against the appointee. In addition to the SSM Regulation and SSM Framework Regulation, the ECB will also rely on the general principles of EU administrative law and EU data protection law.

**Principle 6 – Interaction with ongoing supervision**

The fit and proper assessment feeds into the ongoing supervision of the governance of an institution, especially with regard to the composition and functioning of the management body. A fit and proper assessment may lead to a decision which needs to be followed up in ongoing supervision, while ongoing supervision in turn may provide input for a fit and proper assessment (especially with regard to the collective suitability or independence of mind criteria) or lead to the reassessment of members of the management body.
Scope of the ECB’s fit and proper assessments

This draft guide covers all institutions under the direct supervision of the ECB (SIs), whether credit institutions or (mixed) financial holding companies\textsuperscript{10}, and in the case of licensing or qualifying holdings, LSIs.

Article 91 of CRD IV applies to members of the management body with a management function (executives) and with a supervisory function (non-executives). Therefore, the term “management body” refers to the collective of these functions.

\textsuperscript{10} For holding companies, see Article 121 of CRD IV.
5 Assessment criteria

The fitness and propriety of members of the management body is assessed against five criteria: experience; reputation; conflicts of interest and independence of mind; time commitment; and collective suitability. These criteria are described in the following paragraphs.

5.1 Experience

Practical and theoretical experience

Members of the management body must have sufficient knowledge, skills and experience to fulfil their functions. The term “experience”, used hereafter in a broad sense, covers both practical and professional experience gained in previous occupations and theoretical experience gained through education and training. The member’s knowledge and skills should also be taken into account. For the purposes of assessing a member’s theoretical experience, the level and profile of the education, which should relate to banking and financial services or other relevant areas (mainly banking and finance, economics, law, administration, financial regulation, strategy, risk management, internal control, financial analysis and quantitative methods) are taken into particular account. Practical experience covers previous positions held, taking into account the length of service, the size of the entity, responsibilities held, number of subordinates, the nature of the activities carried out, the actual relevance of experience gained, etc.

Without prejudice to national forms, the supervised entity must submit, as a minimum, a detailed CV for the appointee. Training plans already followed or to be followed by the appointee are also taken into account.

Function-specific and minimum requirements

The principle of proportionality is inherently applicable, as the level of experience required depends on the main characteristics of the specific function and the institution. The more complex these characteristics are, the more experience will be required.

All members of the management body are expected to possess, as a minimum, basic theoretical banking experience relating to:

- financial markets;

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11 Article 91(1) of CRD IV.
• regulatory framework and legal requirements;
• strategic planning, and understanding of a credit institution’s business strategy or business plan and implementation thereof;
• risk management (identifying, assessing, monitoring, controlling and mitigating the main types of risk of a credit institution) including experience directly related to the responsibilities of the member;
• assessing the effectiveness of a credit institution’s arrangements, ensuring effective governance, oversight and controls;
• interpreting a credit institution’s financial information, identifying key issues based on this information and appropriate controls and measures.

The assessment of the experience consists of a two-stage approach: first, the appointee’s experience is assessed against thresholds at which sufficient experience is presumed. If necessary, a more detailed assessment is conducted at the second stage.

Stage 1 Assessment against thresholds

Experience is assessed against guiding presumptions of sufficient experience based on thresholds. If the thresholds are met, the appointee is ordinarily presumed to have sufficient experience, unless there is an indication to the contrary. These thresholds are without prejudice to national law. Furthermore, additional experience might be deemed necessary based on relevant factors e.g. the function applied for, the nature, size and complexity of the entity or other factors deemed necessary. For a director who is also the CRO, CFO, Compliance officer, Chair of the Audit Committee or Chair of the Risk Committee, specialised experience in the relevant area needs to be identified.

Presumption of adequate experience for the management body in its management function

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<thead>
<tr>
<th></th>
<th>CEO</th>
<th>Director</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executive</td>
<td>ten years of recent\textsuperscript{12} practical experience in areas related to banking or financial services. This should include a significant proportion of senior level managerial positions.\textsuperscript{13}</td>
<td>five years of recent practical experience in areas related to banking or financial services in senior level managerial positions.</td>
</tr>
</tbody>
</table>

\textsuperscript{12} Not dating back more than 12 years.

\textsuperscript{13} This is understood as one level below the management body in its management function.
Presumption of adequate experience for the management body in its supervisory function

<table>
<thead>
<tr>
<th>Chair</th>
<th>Director</th>
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<tr>
<td><strong>Non-executive Chair:</strong> ten years of recent relevant\textsuperscript{14} practical experience. This should include a significant proportion of senior level managerial positions and significant theoretical experience in banking or a similar relevant field.</td>
<td><strong>Non-executive:</strong> three years of recent relevant practical experience at high level managerial positions\textsuperscript{15} (including theoretical experience in banking).</td>
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Stage 2 Detailed assessment

If the thresholds for a presumption of sufficient experience are not met, the appointee can still be considered suitable if the supervised entity can adequately justify this. This will be analysed by conducting a full detailed assessment of the appointee’s experience, taking into account the need to have sufficient diversity and a broad range of experiences in the management body and, where relevant, national requirements to have staff representatives in the management body. Examples of justifications may include a training plan in case of a partial lack of experience, the overall collective suitability of the members of the management body already present, appointment for a specific role limited in time (such as in an institution in wind-down) or where the appointee has specific theoretical or practical experience which the institution needs.

5.2 Reputation

Absence of proportionality and presumption of innocence

Members of the management body shall at all times be of sufficiently good repute\textsuperscript{16} to ensure the sound and prudent management of the supervised entity. Since a person can either have a good or a bad reputation, the principle of proportionality cannot apply to the reputation requirement or to the assessment of the reputation requirement, which should be conducted for all institutions in an equal manner.

An appointee will be considered to be of good repute if there is no evidence to suggest otherwise and no reason to have reasonable doubt about his or her good repute (presumption of innocence). If the personal or business conduct of an appointee gives rise to any doubt about his or her ability to ensure the sound and prudent management of the credit institution, the supervised entity and/or the

\textsuperscript{14} In assessing relevance, the degree of similarity in the size and complexity of the institutions where previous experience was obtained should be considered.

"Relevant experience" can be broader for the Chair or a non-executive director compared with an executive director. In any case, it is not required that all members of the management body in its supervisory function have practical experience in areas related to banking or financial services.

\textsuperscript{15} One or two levels below the management body in its management function.

\textsuperscript{16} Article 91(1) of CRD IV.
appointee should inform the supervisor, who will assess the materiality of the circumstances.

(Pending) legal proceedings

Pending - as well as concluded - criminal or administrative proceedings may have an impact on the reputation of the appointee and the supervised entity, even if the appointee is (being) appointed in a State other than the one in which the relevant events occurred. While there is a presumption of innocence, the very fact that an individual is being prosecuted is relevant to propriety. Concluded proceedings will have an impact if the finding goes against the appointee. Even if the conclusion is in favour of the appointee, the supervisor may question the underlying circumstances of the proceedings to determine whether there is any impact on reputation. Therefore, the supervisor must always be informed about legal proceedings. Based on all the relevant information available, the supervisor will assess the materiality of the facts and the impact on the reputation of the appointee and the supervised entity.

A minimum set of information will be required from the appointee, the supervised entity and/or prosecution authority:

- the nature of the charge or accusation (including whether the charge is criminal, administrative in nature or involves a breach of trust); the phase of proceedings reached (i.e. investigation, prosecution, sentence, appeal); and the likely penalty if a conviction ensues;
- the time that has passed and the appointee’s conduct since the alleged wrongdoing;
- the personal involvement of the appointee particularly with regard to corporate offences;
- any understanding of his or her conduct gained by the appointee over time;
- other mitigating or aggravating factors (e.g. other current or past investigations, administrative sanctions imposed, dismissal from employment or any position of trust, etc.);
- assessment of the facts by the appointee and by the supervised entity. The management body should be explicitly asked to examine the pending proceedings.

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17 Pending proceedings may also have an impact on the ability of the member to commit sufficient time to his or her functions and also need to be assessed on this basis.
18 This can be part of the information submitted within the initial application/notification or brought to the supervisor’s attention as a new fact if the member of the management body is already in his/her position.
19 The supervised entity and/or the appointee should primarily provide all the relevant information. Where such information is deemed to be insufficient or incomplete by the ECB, it may request this information from the relevant prosecution authority.
proceedings and to confirm its confidence in the appointee. This is also important from the perspective of reputation risk for the supervised entity.

5.3 Conflicts of interest and independence of mind

Disclosure, mitigation, management and prevention of conflicts of interest

The supervised entity should have governance arrangements in place for disclosing, mitigating, managing and preventing conflicts of interest\(^{20}\), whether actual, potential (i.e. reasonably foreseeable) or perceived (i.e. in the mind of the public). There is a conflict of interest if the attainment of the interests of a member adversely affects the interests of the supervised entity. It would be acceptable for a member to have conflicts of interest if these were mitigated or managed adequately. If adequate mitigation or management is not possible based on the written policies of the supervised entity, material conflicts of interest must be prevented. If national substantive law, in addition, includes specific formal independence criteria for certain members of the management body (“independent directors”), these criteria also need to be observed.

Materiality

The supervisor will assess the materiality of the risk posed by the conflict of interest. Without prejudice to national law, the non-exhaustive table below includes situations in which there is a presumption that a material conflict of interest exists. However, this does not mean that the ECB cannot find material conflicts in cases that fall outside these situations and thresholds.

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\(^{20}\) Article 88(1) CRD IV.
Table 1
Material conflicts of interest

<table>
<thead>
<tr>
<th>Category of conflict</th>
<th>Period</th>
<th>Degree and type of connection and, where applicable, threshold</th>
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<tbody>
<tr>
<td>Personal</td>
<td>Current</td>
<td>The appointee: has a close personal relationship with a Board member, key function holder or qualifying shareholder in the supervised entity or in the parent undertaking/its subsidiaries; is a party in legal proceedings against the supervised entity or against the parent undertaking/its subsidiaries; conducts business, in private or through a company, with the supervised entity or with the parent undertaking/ its subsidiaries.</td>
</tr>
<tr>
<td>Professional</td>
<td>Current or over the past two years</td>
<td>The appointee or a close personal relation holds at the same time a management or senior staff position in the supervised entity or any of its competitors, or in the parent undertaking/its subsidiaries; has a significant commercial relationship with the supervised entity or any of its competitors, or with the parent undertaking/its subsidiaries. The significance of the commercial interest will depend on what (financial) value it represents to the business of the appointee or his close personal relation.</td>
</tr>
<tr>
<td>Financial</td>
<td>Current</td>
<td>The appointee or a close personal relation has a substantial financial interest in or financial obligation to: the supervised entity; the parent undertaking or its subsidiaries; any of the supervised entity’s clients; any of the supervised entity’s competitors. Examples of financial interests/obligations are shareholdings, other investments and loans. The substantiality depends on what (financial) value the interest or obligation represents to the financial resources of the appointee. The following would in principle be considered non-material: all non-preferential secured personal loans (such as private mortgages) that are performing; all other non-preferential loans under €100,000, secured or otherwise, performing or non-performing; current shareholdings ≤ 1% or other investments of equivalent value.</td>
</tr>
<tr>
<td>Political</td>
<td>Current or over the past two years</td>
<td>The appointee or a close personal relation holds a position of high political influence. “High influence” is possible at every level: local politician (e.g. mayor); regional or national politician (e.g. cabinet); public employee (e.g. governmental job); or state representative. The materiality of the conflict of interest depends on whether there are specific powers or obligations inherent in the political role which would hinder the appointee from acting in the interest of the supervised entity.</td>
</tr>
</tbody>
</table>

The presence of shareholder representatives in the management body is accepted.

When the materiality of a conflict of interest is determined the supervised entity must adopt adequate measures. It must:

- perform a detailed assessment of the particular situation;
- decide which mitigating measures it will take based on its internal policy, unless national law already prescribes which measures must be taken.

The supervised entity should reply with a “Conflict of Interest Statement”, explaining the above to the satisfaction of the supervisor.

Independence of mind

Each member of the management body is expected to act with independence of mind. This criterion is also assessed when there is no conflict of interest, as the

21 A close personal relationship includes spouse, registered partner, cohabitee, child, parent or other relation with whom the person shares living accommodation.

22 Article 91(8) CRD IV.
absence of a conflict of interest does not necessarily mean that the member will act
with independence of mind.

This criterion will be taken into account in the assessment if the JST has information
to suggest that the appointee has not acted with independence of mind in previous
or current functions in the past.

5.4 Time commitment

Qualitative and quantitative restrictions

All members of the management body must be able to commit sufficient time to
performing their functions in the institution.23 The time a director can dedicate to his
or her functions can be affected by several factors, such as the number of
directorships held; the size and the situation of the entities where the directorships
are held and the nature, scale and complexity of the activities; the place or country
where the entities are based; and other professional or personal commitments and
circumstances (e.g. a court case in which the appointee is involved).

As the holding of multiple directorships is an important factor that may affect time
commitment, CRD IV sets a limit on the number of “directorships” which may be held
by a member of the management body in an institution that is “significant” in terms of
its size, internal organisation and the nature, scope and complexity of its activities.24
CRD IV also provides some rules on how directorships should be counted25 and
includes the possibility for the competent authorities to authorise members of the
management body to hold one additional non-executive directorship.26

The minimum set of information required from the supervised entity is as follows:

- a specification of the time commitment required for the role;
- a full list of the mandates or positions requiring time commitment from the
  appointee;
- a self-declaration by the appointee that they have sufficient time to dedicate to
  all the mandates confirmed by the supervised entity.

No additional information will be required in cases where: (i) the appointee holds one
executive directorship with two non-executive directorships or four non-executive

23 Article 91(2) CRD IV.
24 Article 91(3) CRD IV.
25 Articles 91(4) and (5) CRD IV.
26 Article 91(6) CRD IV.
directorships, without “privileged counting”\(^{27}\); (ii) the appointee has no specific responsibilities (e.g. chairing a committee); and (iii) no doubts arise from the self-declaration of sufficient time.

Where this is not the case, the supervised entity needs to deliver a detailed assessment of time commitment.

The following additional information may be required (in the light of individual circumstances and based on a proportionate approach):

- whether the appointee is in full time occupation or not, providing the number of hours or days dedicated to each mandate or position;
- whether any of the mandates have any additional responsibilities such as membership of committees (e.g. chair of the audit, risk, remuneration, and/or nomination committee);
- whether the nature, type and size of the supervised entity will demand more time (e.g. the supervised entity is regulated, listed etc.);
- confirmation that ongoing learning, development and crisis buffers\(^{28}\) have been provided for;
- whether the experience of the appointee, either generally or with respect to the company, is such that the appointee could carry out his or her duties with greater familiarity and hence efficiency.

Counting of directorships (including “privileged counting”)

As mentioned, the number of directorships which may be held by a member of the management body in a CRD IV significant institution is limited to: one executive directorship with two non-executive directorships; or four non-executive directorships. However, there are two additions to this rule:

1. Directorships in organisations which do not pursue predominantly commercial objectives do not count. Nevertheless, presence on the boards of these organisations may have an impact on overall time commitment and should be declared as part of the fit and proper notification.

2. Certain multiple directorships count as a single directorship (“privileged counting”):
   - (a) directorships held within the same group;

\(^{27}\) For an explanation of the term “privileged counting”, see the text below the box.

\(^{28}\) Not only crisis situations related to the institution, but also circumstances that could unexpectedly affect time commitment (e.g. court cases).
(b) directorships held within institutions which are members of the same institutional protection scheme\(^{29}\),

(c) directorships held within entities in which the institution holds a qualifying holding.

The ECB takes a restrictive approach to counting. If one appointee holds a directorship in each of the entities A to E in the example below, this will count as two directorships and not as one. Even if the appointee holds one directorship in entity A and one directorship in entity E, this will also count as two. However, if the appointee holds directorships in entities A, B and C it will count as one directorship.

Figure 2
Counting of directorships

In cases where the number of directorships exempted from counting is high (e.g. member of the management body in numerous subsidiaries), the appointee should explain in detail the time commitment for each directorship and how synergies within the different mandates can reduce the time commitment needed.

If an appointee holds a mixture of executive and non-executive mandates in a group, the executive mandate should be counted over the non-executive mandate, with the result that the appointee is deemed to hold an executive mandate.

All directorships in all companies should be counted whether they are remunerated or not.

5.5 Collective suitability

Self-assessment and ongoing governance supervision

The supervised entity has the primary responsibility of identifying gaps in the collective suitability through the self-assessment of its management body, for example based on a suitability matrix. The supervised entity should report and

\(^{29}\) An institutional protection scheme is defined in the Capital Requirements Regulation (CRR) as a contractual or statutory liability arrangement of a group of banks which protects the member institutions and in particular ensures their liquidity and solvency.
discuss these to/with the JST, as the supervision of the collective suitability of the management body is a matter of ongoing governance supervision. How an appointee will fit into the collective suitability is one of the criteria to assess at the time of his or her initial fit and proper assessment. The ongoing supervision by the JSTs will have an impact on these assessments.

**Motivation at time of appointment**

The supervised entity should provide:

- a description of the composition of the management body for which the appointee is being assessed;
- a short reasoned statement on how the appointee will contribute to its collective suitability needs;
- in the event that the JST has identified gaps in the collective suitability and wishes to discuss the topic, the result of the periodical self-assessment might also be requested by the JST.

The reasoned statement ideally has two parts: firstly, an analysis of the status quo based on the most recent conclusions of the self-assessment, and secondly an indication as to how the appointee would affect the status quo. That indication can be an explanation as to how the appointee will complement/contribute to the status quo, and/or how he or she will rely on the status quo for certain fields of knowledge, skills or experience.

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30 For CRD IV significant institutions, this statement should be drafted with the involvement of the nomination committee, in line with the nomination committee’s obligation as set out in Article 88(2)(c) CRD IV.

31 This must be done for either the management body in its management function or the management body in its supervisory function. Any proposal for the appointee to be a member of one of the specialised committees in the management body should also be included in the statement.
6 Interviews

6.1 Purpose

Interviews are one of the ways in which information about the appointee can be collected and supplement the written information provided by the supervised entity and the appointee or any information about the appointee from any other source. Interviews are an opportunity to probe an appointee on his or her practical experience or to test whether an appointee is well informed about the supervised entity and relevant market developments. Interviews can also be used to explore issues of integrity and propriety or to verify facts in order to gain more assurance about specific elements of his or her fitness and propriety.

For the supervisor, an interview also provides an opportunity to meet the appointee and to set out his or her expectations with regard to the engagement between the appointee, the supervised entity and him or herself.

6.2 Scope and types

The aim of the interview is to complement and/or verify (i) the documentation submitted by the appointee and/or supervised entity or (ii) information that has come to the knowledge of the supervisor by another means. Therefore, interviews are one of the tools used in the information gathering phase of the fit and proper assessment to determine the relevant facts.

The ECB takes a proportionate and risk-based approach to the use of interviews in fit and proper assessments.

Interviews will be mandatory in the case of new appointments for CEO and Chairman positions at stand-alone banks and the top banks of groups. If the top entity in a group is a holding, such interviews will be mandatory with respect to the largest bank in the group. In the case of cooperatives the central body or central body association is considered the top entity.

The positions of CEO (or equivalent) and Chairman of the management body are the most risk-associated and appointees to those posts will therefore be interviewed. In duly justified cases, the ECB may decide that an interview is not necessary, namely where an appointee to the position of CEO is already one of the current members of the management body or was recently interviewed.

In all other cases interviews may be used on a discretionary basis as a tool for fit and proper assessments (e.g. when a specific concern relating to an appointee’s fitness or integrity/propriety has been identified).

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32 See paragraph 5.1.
An informative interview will cover all elements of suitability. If there are still concerns after this interview, a second, specific interview focusing on the facts that gave rise to the concerns may be conducted. The ECB may also decide to only hold a specific interview, e.g. if it is already clear from the written documentation that there is a specific concern regarding the fitness and propriety of the appointee.

6.3 Notification

The appointee and the supervised entity will be given adequate notice in writing of the date, time and place of the requested interview.

Where a specific interview is initiated because there is a specific concern regarding the fitness or propriety of an appointee, an outline of the issues to be discussed will be sent to the appointee and the supervised entity in advance.

6.4 Interview panel

The interview panel will generally consist of a minimum of two and generally no more than three people. The interview panel, and at least the chair, must have sufficient seniority. No member of the interview panel must have a conflict of interest or perceived conflict of interest or bias in relation to any appointee who is being interviewed.

6.5 Language

The ECB will agree on the language the interview will be conducted in with the appointee. Where the supervised entity has agreed to English as the language in which it receives formal decisions by the ECB, the interview will be conducted in English unless the appointee chooses otherwise.
7 Assessment process

Triggers

A fit and proper assessment can be triggered by:

- a change in the management body, owing to a new appointment, a change of role or a renewal \(^{33}\); 
- new facts or any other issue \(^{34}\); or 
- a licensing \(^{35}\) or qualifying holding \(^{36}\) procedure.

7.1 New appointments

Standard procedure

The typical SSM internal process followed with respect to new appointments starts with notification of the NCA by the supervised entity of the (proposed) appointment of a new member of the management body in accordance with national law requirements. To do this, the supervised entity uses the forms and templates provided by the NCA. The NCA notifies the ECB and informs it of the time limit, if any, within which a decision has to be taken in accordance with the national law. The NCA and the ECB collect all the necessary documentation and carry out a joint assessment, while ensuring:

- that the assessment is carried out in accordance with the substantive criteria provided in national law;
- compliance with the requirements under Union law; and
- consistency with the outcomes of other fit and proper assessments.

The assessment includes: examination of the documents received; consultation of local registers; consultation of the EBA database on administrative sanctions; contact with other national authorities, namely the authority responsible for financial conduct, if applicable, and local or foreign authorities responsible for the supervision of other financial entities in which the appointee works or has worked before, or in which he or she has been a member of the management body. The NCA and the ECB may request additional information in writing or in an interview, if needed.

\(^{33}\) Article 93 SSM Framework Regulation.
\(^{34}\) Article 94 SSM Framework Regulation.
\(^{35}\) Article 78 SSM Framework Regulation.
\(^{36}\) Article 86 SSM Framework Regulation.
The ECB prepares a decision, with the assistance of the NCA, for approval by the Supervisory Board and adoption by the Governing Council.

A proportionate approach is applied to most of the smaller entities falling under the direct supervision of the ECB and for changes in the management body and renewals. In these cases a simpler procedure and simplified template is used. However, the assessment of whether all the fit and proper criteria are fulfilled remains the same.

**Change in the management body**

A change in the management body is understood as a change which is not due to a new appointment. It includes renewals, changes of roles and resignations.

There is a “change of role” if:

- it is proposed that a non-executive member be appointed as executive director or vice versa;
- it is proposed that a member be appointed as Chairperson, Chairperson of one of the specialised committees in the management body or CEO.

A fit and proper assessment will only be made for changes in the management body (changes of roles and renewals), if required and as defined by national law. The supervised entity has to notify the NCA of the change and a decision will be taken by the ECB. If no decision is required by national law, the supervised entity will simply have to notify the NCA of the change.

The assessment of a change of role will be mainly focused on the individual’s experience, as this criterion will be most affected. However, time commitment, conflicts of interest\(^{37}\) and collective suitability may also be affected and therefore assessed.

As for renewals, an appointee is deemed to be suitable where no new facts have arisen during the first period that the appointee has held a position in the management body, unless national law requires a full in-depth reassessment of all five fit and proper criteria.

A resignation will also lead to a change in the management body, but in this case no decision needs to be taken. An exit interview may be held with the individual concerned to better understand the circumstances in which he or she left the management body, as such information may be useful for the ongoing supervision of the institution.

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\(^{37}\) This may notably be the case if the appointee holds other roles within the same group the institution is a part of. For example, if an appointee is proposed for the role of non-executive director in the parent undertaking, but he or she remains executive director at subsidiary level, this may give rise to a new conflict of interest.
7.2 New facts

New facts may become known to the ECB and NCA in different ways. Supervised entities must notify the NCA of any new fact or “any other issue” (hereafter “new fact”) under Article 94(1) of the SSM Framework Regulation. But the NCA and the ECB may also themselves become aware of new facts that may affect a previous assessment of the suitability of an appointee (e.g. report of a breach, information gathered through on-site inspection, facts alleged in newspapers).

On a case-by-case basis, the ECB and the NCA may then decide to prompt a reassessment.\textsuperscript{38} If prompted, the reassessment will focus mainly on the criteria which are affected.

7.3 Licensing and qualifying holding procedures

In the case of the licensing of a credit institution, the fit and proper assessment is done as part of the licensing procedure.

In the case of a qualifying holding procedure, where the proposed acquirer is to appoint a member of a management body as a result of the proposed acquisition, the fit and proper assessment is done as part of the qualifying holding procedure.

\textsuperscript{38} Article 94(2) SSM Framework Regulation.
8 Decision

Non-objection procedure

A formal ECB decision is taken after every fit and proper assessment. This is approved by the Supervisory Board and adopted by the Governing Council under the non-objection procedure set out in Article 26 of the SSM Regulation and should be taken within the deadline provided for by national law, if applicable.

Types of decisions

An appointee is either considered fit and proper or not. However, the ECB has the power to include recommendations, conditions or obligations in positive decisions. Where concerns cannot be adequately addressed by means of these tools, a negative decision will need to be taken.

Positive and negative decisions can include references to related ongoing supervisory work.

If the intended decision could adversely affect the rights of the appointees or the supervised entity, some fundamental principles and rights have to be observed:

- The ECB shall base its decision only on objections on which the persons who are the subject of the proceedings (also called parties) are able to comment.
- The ECB shall take into account all relevant circumstances and may hear witnesses and experts if it deems it necessary and take evidence.
- A party has the right to be heard.
- A party has the rights which apply in general: the right to have legal representation; the right of access to the ECB file; and the right to a statement of reasons.

39 For example, in the case of a negative decision or a positive decision imposing ancillary provisions which have not been agreed on expressly and in writing by the appointee and the supervised entity.
40 Art 22 SSM Regulation.
41 Art 28 SSM Framework Regulation.
42 Articles 29 and 30 SSM Framework Regulation.
43 Art 31 SSM Framework Regulation. The hearing may take place in a meeting or in writing and shall be based on the draft decision. The draft decision is revised on the basis of the assessment of the hearing.
44 Art 27 SSM Framework Regulation.
45 Art 32 SSM Framework Regulation.
46 Art 33 SSM Framework Regulation.
8.1 Positive decisions

As explained before, the ECB can attach recommendations, conditions and obligations to a positive decision.

Positive decision with recommendation

Where all the fit and proper requirements have been met, but an issue has been identified and needs to be addressed, the ECB may include recommendations or set out expectations in the fit and proper decision itself. The use of such non-binding instruments is also meant to encourage best practices in the institutions and point to desirable improvements.

Positive decision with condition

The ECB may also impose conditions. A condition is a requirement imposed on the supervised entity (while it may also have direct implications on the appointee) in place of what would otherwise be a negative decision. The ECB shall only impose a condition where this is necessary to ensure that the appointee satisfies the applicable fit and proper assessment criteria. The ECB may impose conditions only if:

- the ECB could adopt a negative decision but the shortcoming is easily remediable;
- the condition is well-defined and can be fulfilled in a well-defined and relatively short time frame;
- the content of the condition can be grounded on the basis of the assessment criteria established in applicable national law.

The most common conditions include:

- an undertaking to follow specified training;
- divestiture of an external directorship or other function;
- probationary period below the level of the management body.

Where a conditional decision is issued the supervised entity must report to the ECB, in a timely manner, on the fulfilment of the condition. Failure to comply with a condition means that either the ECB decision never becomes valid or is no longer valid.

Where the appointee is already acting as member of the management body and refuses to step down on his or own initiative, the ECB can use supervisory powers to
remove the him or her from the management body. Such a removal measure requires a new specific ECB decision which will not, however, involve a new fit and proper assessment and for which the right to be heard will apply.

**Positive decision with obligation**

The ECB decision can also include an obligation to provide specific types of information for the purposes of the ongoing fit and proper assessment or to take a specific action relating to fit and proper, affecting not the appointee but the whole supervised entity. Unlike a condition, non-compliance with an obligation will not automatically affect the fitness and propriety of the appointee.

The most common obligations include:

- reporting on pending legal proceedings;
- improvements required in written policies on conflicts of interest;
- improvements required in terms of collective suitability.

### 8.2 Communication of decision and appeal

The supervised entity and the appointee are notified of the decision taken by the Governing Council. The implementation of the decision of the Governing Council is regulated by national law (e.g. the appointee has to be registered in the relevant national register).

The appointee or the supervised entity has the option to request a review by the Administrative Board of Review or to challenge the decision directly before the Court of Justice of the European Union.

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47 Article 16(2)(m) SSM Regulation.
Removal of members from the management body

Under Article 16(2)(m) of the SSM Regulation, the ECB has the power to remove at any time members from the management body of a significant supervised entity who do not fulfil the requirements set out in the acts referred to in the first subparagraph of Article 4(3) of the SSM Regulation.
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<td>AUT</td>
<td>Authorisation Division of the ECB</td>
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<td>CRD IV</td>
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<td>Directorship</td>
<td>The position of a member of the management body of a company</td>
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<td>European Banking Authority</td>
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<td>JST</td>
<td>Joint Supervisory Team</td>
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<td>Management body</td>
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